

Theme 8: We need to know the mechanics: Communities want full information about how Census works.

| Question | Answer |
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| When does it start and end? | It starts April, 2020 and ends in July, 2020. |
| What happens first? | Most people will get receive a postcard directing to an online form response, some people will get the printed form if they live in an area where internet connectivity is low. |
| What happens next? | If you don't respond to the postcard, you will get a letter followed by the form. If you don't respond to the form, you will get a letter (or two) from the Census followed by up to 6 visits per address from the enumerator. After 3 attempts, an enumerator can ask a proxy (like a neighbor or postman) for information about a person living at a particular address. |
| What does it look like? | This is being created now. It was a bulky piece of mail in 2010 (odd-sized letter) as it includes an envelope to return your completed form. (Include picture of form when available) |
| Is it in the mail? What color? | The form is sent via USPS. The color and format is being created. |
| If its online, how will I know it's there and where online is it? | The form will be available on a url which is not known at this time but you will receive post card providing it. |
| What if I don't have a residence and sleep on the bus or camped outside? | There are census canvassers who are talking to people experiencing homelessness on Census Day. Those staying in a shelter are covered under an operation known as Group Quarters. |
| Can I put the address of the community center near me? | No, people experiencing homelessness are supposed to be listed at the physical address where they are i.e. "under Lake Street bridge". This will be done by the enumerators on the night of April 1, 2020. |
| Can someone from the community organization/family member I trust help me fill it out? | Absolutely! With the new internet option, you do not have to work for the Census Bureau to help someone fill out their form.! |